



Domain 7: Security Operations

7.1 Understand and support investigations

- » Evidence collection and handling
- » Reporting and documentation
- » Investigative techniques
- » Digital forensics tools, tactics, and procedures

7.2 Understand requirements for investigation types

- » Administrative
- » Criminal
- » Civil
- » Regulatory
- » Industry standards

7.3 Conduct logging and monitoring activities

- » Intrusion detection and prevention
- » Security Information and Event Management (SIEM)
- » Continuous monitoring
- » Egress monitoring

7.4 Securely provisioning resources

- » Asset inventory
- » Asset management
- » Configuration management

7.5 Understand and apply foundational security operations concepts

- » Need-to-know/least privileges
- » Separation of duties and responsibilities
- » Privileged account management
- » Job rotation
- » Information lifecycle
- » Service Level Agreements (SLA)

7.6 Apply resource protection techniques

- » Media management
- » Hardware and software asset management

7.7 Conduct incident management

- » Detection
- » Response
- » Mitigation
- » Reporting
- » Recovery
- » Remediation
- » Lessons learned

7.8 Operate and maintain detective and preventative measures

- » Firewalls
- » Intrusion detection and prevention systems
- » Whitelisting/blacklisting
- » Third-party provided security services
- » Sandboxing
- » Honeypots/honeynets
- » Anti-malware

7.9 Implement and support patch and vulnerability management

7.10 Understand and participate in change management processes

7.11 Implement recovery strategies

- » Backup storage strategies
- » Recovery site strategies
- » Multiple processing sites
- » System resilience, high availability, Quality of Service (QoS), and fault tolerance

7.12 Implement Disaster Recovery (DR) processes

- » Response
- » Personnel
- » Communications
- » Assessment
- » Restoration
- » Training and awareness

7.13 Test Disaster Recovery Plans (DRP)

- » Read-through/tabletop
- » Walkthrough
- » Simulation
- » Parallel
- » Full interruption

7.14 Participate in Business Continuity (BC) planning and exercises

7.15 Implement and manage physical security

- » Perimeter security controls
- » Internal security controls

7.16 Address personnel safety and security concerns

- » Travel
- » Security training and awareness
- » Emergency management
- » Duress